



Customer Information on the Recording and Processing of Personal Data

We take the protection of your private data seriously and want you to feel comfortable and secure in the business relationship with us. Protecting your privacy when processing personal data is very important to us and we take it into account in our business processes. We process personal data in accordance with the legal data protection provisions of the country, in which the data controller responsible for the data processing is located. Otherwise, our data protection policy is found-ed on the Data Protection Policy of Mercedes-Benz Group AG.

"We use the data provided by you during the registration process for the performance on the agreement concluded with you or for the contract initiation. The scope of the personal data used includes contact data, shipping data or bank data for payment processing. The legitimacy of the data processing arises from Article 6 1 b) GDPR.

The provision of the data requested during the registration process is required for the conclusion of an agreement. While there is no obligation to provide the data, in this case, you will not be able to use our products.

Possible recipient categories for the recorded data are:

- Payment processors such as credit card companies or online payment services for the realization of payment processing. These are located in Germany and Luxembourg.
- Forwarding service providers for the shipping processing. These are located in Germany and other European countries.
- IT service providers for the support of our order and logistics processing systems. These are located in Germany and Romania.
- Logistics service providers for wheels, tires and rims used for the processing of your order with a registered office in Germany.
- Public authorities if they request data on the basis of legal entitlements to information
- Data credit agencies with a registered office in Germany for the execution of credit checks within the scope of the allocation of your desired credit limits and payment terms. The legality results from Article 6 (1)(f) GDPR. The legitimate interest is based on the fact that we cover the advance payment if credit limits and payment terms granted under the contractual relationship are utilized. Due to this financial risk, we have a legitimate interest in providing advance payments only to customers with a good credit standing.
- In the event of non-payment of the purchase price owed, we reserve the right to engage a collection agency with a registered office in Germany for collection of the amount due. The legitimacy of the data processing arises from Article 6 (1)(f) GDPR. Our legitimate interest is based on the fact that a collection agency can provide a more effective, cost-efficient means of collecting on receivables.

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Personal data collected in the course of the offer process without a subsequent contract conclusion will be deleted after six months. In addition, if you have given consent, we will use your data for direct marketing activities for product and service offers by email, post or telephone. You can approve and withdraw this consent individually for each communication channel. The legitimacy of the data processing arises from Article 6 (1)(a) EU General Data Protection Regulation (GDPR).

You have the following rights in connection with the processing of your personal data:

- According to Article 15 GDPR, you have the right to receive information about the data stored by us. (Right of Access)
- According to Article 16 GDPR, you have the right to order the correction of incorrect data.
- According to Article 17 GDPR, you have the right to have your data erased provided there are no legal grounds for any further storage.
- According to Article 18 GDPR, you have the right to request restricted processing of your data. This means that your data will still be saved but may only be processed with certain restrictions (e.g. with your consent or for the assertion of legal claims).
- According to Article 20 GDPR, you have the right to data portability with respect to all data that you have provided to us. This means that we have to provide

To exercise these rights, please send us an email to usedparts_dataprotection@mercedes-benz.com.

In addition, you can object, free of charge and with future effect, to any data processing which is carried out in accordance with Article 6 1e) or f) GDPR or for direct marketing purposes. To exercise your right to object, please send us an email to usedparts_dataprotection@mercedes-benz.com.

You have the right to withdraw all consent you have issued to us at any time. The withdrawal of consent shall not affect the lawfulness of data processing which was carried out in the past based on your consent. If you wish to exercise your revocation right, you can send us an email to usedparts_dataprotection@mercedes-benz.com. If you are of the opinion that we are violating the General Data Protection Regulation by processing your personal information, you have the right to file a complaint with a supervisory authority.

The company responsible for data processing is: Mercedes-Benz Used Parts & Services GmbH Mörikestraße 60-70 73765 Neuhausen a.d.F. Deutschland Telefon: +49 (0)711-17-700 00 usedparts_dataprotection@mercedes-benz.com	Data protection officer: Mercedes-Benz Group AG Group data protection officer HPC W079 70546 Stuttgart Germany E-mail: data.protection@mercedes-benz.com
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